



Not sure if you should
go to hospital or call an ambulance?

Call Saitama's Emergency Medical Advice Line!

Available
24 hours a day,
365 days a year

#7119

Saitama Prefectural Mascots
"Kobaton" & "Saitamatch"



If you are using a landline, IP phone, fiber optic phone line,
or mobile phone in areas near prefectural borders,
please call: 048-824-4199



When you dial #7119, you will first hear an automated voice guidance.

Select **1**
**Children's
Emergency
Medical
Advice Line**

(For junior high school students and younger)
You can also call #8000 or 048-833-7911

Select **2**
**Adult
Emergency
Medical
Advice Line**

Select **3**
**Information
About
Medical Facilities**
(For both children and adults)

The Saitama Emergency Medical Advice Line also provides consultations regarding COVID-19,
including side effects and adverse reactions post-vaccination

We do NOT accept inquiries about the following:



- Medication usage
- Treatment plans and management
- General health, nursing care, or childcare consultations
- Personal/life consultations



Advice provided by this service is to be used as a reference
only, and does not constitute medical treatment.
Please be aware of this before using the service.

In case of emergency,
call 119
immediately
for an ambulance.

